RESPONSIBILITY FOR SERVICE CONNECTIONS

National Parks and Wildlife Service (NPWS) is responsible for maintenance and servicing of the water connection from the water main up to and including the water meter.

The lessee is responsible for all maintenance and servicing from the water meter to the property.

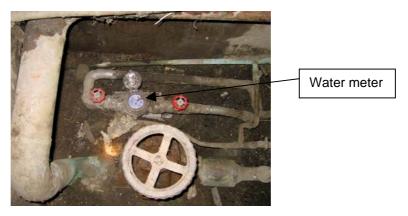


Figure 1 - Typical water meter installation

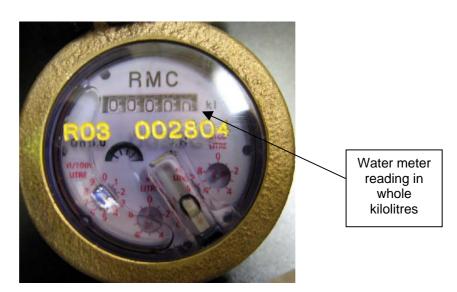


Figure 2 - Close-up view of water meter

READING YOUR WATER METER

Now that you pay for the water that you use, it is advisable that you become familiar with reading your meter to help you monitor your water usage. The water meter records the amount of water each property uses in much the same way as an electricity meter measures the amount of electricity used.

Your meter is usually located at the front of your property. The meter is located in a in-ground meter box similar to that in Figure 1. A small white plaque on your building indicates the exact location of the meter eg. distance from the building. If you are unable to find your meter please contact the

NPWS Perisher office. It is important to note that during winter most water meters are snow covered and therefore difficult to access. However, if you would like to access your meter by digging away the snow we ask that you please return the dug out snow. This will ensure no dangerous pathways are created by leaving a hole.

When reading your meter, read the five black numbers in the largest display panel on the meter as this displays kilolitres used. Charges are based on whole kilolitres. Other dials on the meter represent decimals of kilolitres. You can calculate your water use by subtracting a previous reading from your current reading. To monitor and compare water usage it's best to read the meter at regular intervals (eg. on the same day each month).

SAVE WATER - CHECK YOUR WATER SYSTEM FOR LEAKS

It is a good idea to check your water system for leaks as leaking taps or pipes can cause structural damage or at the very least cost money for wasted water. To check for leaks turn off all taps and read all the dials on your meter. If any of the dials on the meter keep recording (even very slowly) this indicates a leak or drip somewhere. Look for dripping taps, dripping toilet cisterns or leaking pipes. You may need a plumber to find and repair any leaks. Getting it fixed will save you money.